

***FREE parking available at Cal-Neva
Garage

CONTACT INFORMATION

In-Person

Reno City Hall

1 E First Street – 1st Floor

(775) 334-2365

Monday - Friday

9:00 AM – 12:00 PM

1:00 PM – 4:00 PM

**CLOSED 7/3/15 Observance of
Independence Day**

Mailing Address

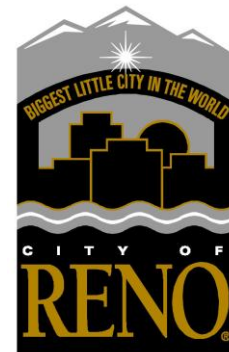
Reno Sewer Rebate Program

PO Box 1900

Reno, NV 89505-1900

City of Reno Sewer Rebate Program

2015



If you are a City of Reno resident and a property owner or renter, and you are receiving benefits from:

- The Nevada State Welfare Division Low Income Home Energy Assistance Program (LIHEA)
- Social Security Disability Income (SSDI) due to a disability (until full retirement age is reached)
- Supplemental Social Security Income (SSSI)
- Veterans Administration Disability (VA) benefits due to a disability (Veteran only)

You may also be eligible for a sewer rebate from the City of Reno.

Please provide the **annual letter of determination** of benefits showing LIHEA, SSSI, SSDI or VA disability. Documents must be dated within the LAST twelve (12) months. Unfortunately the State of Nevada will not verify LIHEA participation for the City of Reno.

RENTERS: In order to qualify you must present your rental/lease agreement for 1 year and current paid rent receipt.

Tenants of hotels and motels do not qualify for the City of Reno Sewer Rebate Program.

PROPERTY OWNERS: If your sewer account is delinquent and you are eligible for a rebate, your rebate will be applied to your delinquent sewer account.

The City of Reno is rebating up to \$151 per household to eligible applicants. **Funds will be disbursed on a first come/ first serve basis.** The rebate will be issued to only those eligible applicants who apply during the period of July 1, 2015 to August 31, 2015. **Applications will not be accepted until July 1, 2015 and those submitted or postmarked after August 31, 2015 will not be eligible.**

You must complete an application and send it to:

Reno Sewer Rebate Program

P.O. BOX 1900
Reno, NV 89505

Applications may be obtained by:

- Writing to the above address;
- In person from: Reno City Hall located at 1 E. 1st Street, 1st floor (see map on back);
- From our website at www.reno.gov;
- Or by calling (775) 334-2365.

A completed application must be received at City Hall by August 31, 2015. No exceptions will be made.

You must provide your name, address, proof of involvement in the mentioned programs above, and proof that you are a City of Reno resident.

Remember: You must **first** be receiving benefits from previously mentioned programs to qualify for the City of Reno Sewer Rebate Program.

If you need additional information on the City of Reno Sewer Rebate Program, please call (775) 334-2365.

FAQ'S:

Q: I receive regular Social Security retirement benefits. Am I eligible?

A: No, it must specifically be Social Security Disability or Supplemental Social Security.

Q: If I received the rebate last year, will it automatically be given to me this year?

A: No, you must reapply each year.

Q: I own property in Reno but live outside the city limits. Am I eligible?

A: No, you must be a City of Reno resident at time of application.

Q: I receive VA widows benefit. Am I eligible for the rebate?

A. No, you specifically must be a disabled veteran.

Q: I receive SSDI for my disabled child. Am I eligible for the rebate?

A. No, you must be the individual who is disabled to be eligible for the rebate.

Q: Is there a specific percentage of disability that determines VA eligibility?

A. No, any percentage of VA disability triggers eligibility for the rebate.

Q: I rent, and pay my rent on time, but the property has a delinquent sewer account, am I still eligible for the rebate?

A. The rebate is based on proof of rent payment and occupancy (lease/rental agreement).